

Promotion Rules: “Three shipments 3 PLN cheaper” between the period: 02.02.2026 - 31.03.2026

I. General info

In this section, you will find general information about the document - what the **rules** cover, when and where the promotion takes place and **who is organising it**. At the end of the document (**IX. SUMMARY**), there is a reference table with the key promotion details, so you can quickly find what you need.

1. This document sets out the rules and procedures for the promotion “Three shipments 3 PLN cheaper.”
2. **We are the organiser** - InPost sp. z o.o., based in Kraków.
3. **The promotion** runs from 02.02.2026 until the pool of discount codes is exhausted, but no later than 31.03.2026.
4. **The promotion** is valid in Poland via the InPost Mobile app.
5. You can use an automatic discount code if you meet the requirements in **these rules**.
6. Questions not covered **here**? Check the InPost Pay Terms or the InPost Mobile app Terms. All rules are online: inpost.pl/regulaminy.
7. We may update these **rules** during the **promotion**, for example by extending its duration. Updates to the rules will not affect your rights or worsen the conditions of the **promotion**.
8. We are not responsible for technical issues or problems caused by **force majeure**.
9. **These rules** are governed by Polish law.
10. **These rules** are effective from 02.02.2026.

II. DEFINITIONS

Terms in bold are defined either in this section of the document or in the InPost Pay Terms. If you do not find a definition below, check it here:

www.inpost.pl/regulaminy#inpost-pay

1. **Promotion** means the promotional campaign “**Three discount codes for shipments 3 PLN cheaper,**” under which you can use a **discount code** three times to reduce the cost of sending a parcel in the **app** from one InPost Parcel Locker to another (Parcel Locker - Parcel Locker) or to a selected address (Parcel Locker -Home) by 3 PLN (three zlotys). The **promotion** applies to shipments in the **app** paid via **InPost Pay** using a **saved payment card** and runs from 02.02.2026 to **31.03.2026**, or until the pool of **discount codes** is exhausted.
2. **Organiser** - that's **Us**: InPost sp. z o.o., based in Kraków (ul. Pana Tadeusza 4, 30-727 Kraków), with share capital of PLN 116,278,450.00, entered in the Register of Entrepreneurs of the National Court Register by the District Court for Kraków-Śródmieście in Kraków, 11th Commercial Division, under KRS no. 0000543759, NIP 6793108059, REGON 360781085.
3. **Discount code** is a special code with the text VBNADAJ3, which reduces the cost of sending your order to an InPost Parcel Locker (Parcel Locker - Parcel Locker) or to a selected address (Parcel Locker - Home) by 3 PLN (three zlotys) including VAT. The code is announced by us via push notifications, in-app banners, and selected media. You can use it if you meet all of the following conditions:
 - a) You send the shipment via the **app**,
 - b) You select the delivery method Parcel Locker - Parcel Locker or Parcel Locker - Home,
 - c) You pay for the shipment via **InPost Pay using a saved payment card**.
4. **App** means our free mobile app InPost Mobile, where you can use our services and features, including **InPost Pay**.
5. **InPost Pay** means the services we provide to customers and sellers via the app. They allow customers shopping online to be redirected to the app to complete their purchase, including payment via a **payment gateway**.
6. **Payment gateway** means a service that allows you to pay for purchases in an online store offering delivery with InPost. You can choose from the

payment methods available in **InPost Pay**, listed in the app. Available methods may vary depending on the seller, the contents of your cart, and your technical setup as a user. When you open your cart, you will see which payment methods are available.

7. **Account** means your personal space in the **app** - a set of permissions granted after successful registration. It's individual, assigned only to you, and lets you use the **app's** features.
8. **Registration** means the process of creating **an account in the app**, carried out in line with the **InPost Pay** Terms.
9. **User** means a natural person aged at least 16 who has created **an account** allowing them to use **InPost Pay**.
10. **Payment card** means a Mastercard or Visa payment card issued in accordance with the Act of 19 August 2011 on payment services, which you can use to pay for transactions.
11. **Saved payment card means a payment card** linked to your **account**. The card must be approved by the issuing bank for online transactions and registered in line with the **InPost Pay** Terms.
12. **Personal data** means the information you provide in **the app**. We collect it during registration and while you use **the app**. This information constitutes personal data within the meaning of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, repealing Directive 95/46/EC (General Data Protection Regulation - GDPR).
13. **Technical downtime** means a period when **the app** is partially or fully unavailable. This may result from a failure, maintenance, upgrades, redevelopment, or updates. During this time, some or all **app** services may be unavailable.
14. **Force majeure** means an external, unforeseeable event beyond our control that may temporarily or permanently prevent you from using the **app**. We cannot prevent such events, and they do not result from our actions or omissions.

III. PROMOTION RULES

In this section, you will find the conditions for using the discount and step-by-step instructions on how to take part in the **promotion**.

1. As part of the **promotion**, you can use a **discount code** for sending a parcel to an InPost Parcel Locker (Parcel Locker - Parcel Locker) or to a chosen address (Parcel Locker - Home), which reduces the delivery price by 3 PLN, provided that you send the parcel via the **app** and pay for it with **InPost Pay** using a **saved payment card**.
2. The **promotion** applies to parcels sent via the **app** to the selected Parcel Lockers (Parcel Locker - Parcel Locker) or to a chosen address (Parcel Locker - Home).
3. You can take part in the **promotion** if:
 - a) you have an **app** version 3.26 or later,
 - b) you have an account in the **app** and you are the **user**,
 - c) you join the **promotion** and activate the **discount code** in accordance with the **rules**.
4. To take part in the **promotion**, you must pay for sending your parcel to a Parcel Locker (Parcel Locker - Parcel Locker) or to a chosen address (Parcel Locker - Home) in the app **using InPost Pay** with a **saved payment card** before the promotion ends.
5. During the **promotion**, we may publish information about the **promotion** and its rules via push notifications or **in-app** banners, as well as on our websites www.inpost.pl and www.inpostpay.pl. Additionally, we may inform you about the **promotion** by email, provided you have previously consented to receive such communications.
6. Within your **account**, you may only use a **payment card** for which you are the authorised cardholder.
7. You can save a **payment card** to your **account** in the following ways:
 - a) During payment for a **purchase in InPost Pay** - this is called a **card-saving** transaction;

- b) Within your **account** by following this path: App settings → “Manage profile” → “Payment cards” → “Add new card”;
- c) While selecting payment methods in the **InPost Pay** shopping cart under the “Payment method” section by choosing the “Add card” option - the **app** version must be at least 3.26.

IV. RULES FOR USING THE PROMOTION

Below you will find information on which discounts **the discount code** can be combined with and step-by-step instructions on how to activate it.

1. **The discount code** cannot be combined with other codes or discounts granted by us.
2. You can use the **discount code** for sending parcels within the **promotion** up to three times.
3. **The discount code** reduces the total amount payable for sending a parcel to a Parcel Locker (Parcel Locker - Parcel Locker) or to a chosen address (Parcel Locker - Home), i.e., it lowers the delivery cost in the **app** by 3 PLN (three zlotys) when finalising the shipment, after selecting the delivery method Parcel Locker -Parcel Locker or Parcel Locker – Home
4. **The discount code** can only be used in full for one shopping cart. This means you cannot split it across multiple orders.
5. You can use the **discount code** only during the **promotion** period. After this period, the **discount code** expires and is no longer valid.
6. The **promotion** is valid in the app only. You cannot use the **promotion** if you pay for your order using a payment method other than the one specified in these **rules**.
7. **The discount code** is not a means of payment and cannot be exchanged for cash or any other equivalent.
8. You may transfer the **discount code** to another person who can then use it.
9. To use the **discount code**, follow these steps:
 - a) Save a **payment card** in your **account** (instructions can be found in section III, point 7),
 - b) Start sending a parcel in the **app** to the selected Parcel Locker or to the chosen address,

- c) Proceed to finalise the shipment and enter the required information. In the form, first select the payment method: “Saved Card”, then add the **discount code**,
 - d) Complete the shipment and pay the remaining amount using the **saved card** after deducting the discount applied by the discount code by meeting all the conditions described in these **rules**, you join the **promotion**.
10. To use the **discount code**, you must first familiarize yourself with these **rules**. By using the **discount code**, you agree to the terms set out in the **rules**.
 11. You may assign the **discount code** to a draft shopping cart, i.e., a shopping cart that you do not finalise immediately. The **discount code** will be saved as part of the cart. You can assign the same **discount code** to multiple draft shopping carts, but it will be used only once, in the cart that you finalise (pay for) first.
 12. We are not responsible if users who violate the app **rules** are unable to redeem the **discount code**.
 13. The total pool of discounts granted through **discount codes** is limited to PLN 30,000 (thirty thousand zlotys) gross. Once the pool is exhausted, you will no longer be able to participate in the **promotion** or use the **discount code** in your shopping cart.
 14. We are not responsible if users who violate the app **rules** are unable to participate in the **promotion**.
 15. By meeting all the conditions described in these rules, you join the **promotion**.
 16. The **promotion** runs continuously throughout its entire duration.
 17. Detailed information on paying for **purchases with InPost Pay** can be found in the **InPost Pay** Terms.

V. COMPLAINTS

If you think the **promotion** is not being run according to the rules, you can submit a complaint. Below is a step-by-step guide on how to do it.

1. If we fail to follow the **rules** or run the **promotion** incorrectly, you can submit a complaint.
2. Complaints can be sent:
 - a) by post to our address: 30-727 Kraków, ul. Pana Tadeusza 4
 - b) by email to: paypromocje@inpost.pl

3. Your complaint should include:

- a) Full name
- b) Phone number used to log into the **app**
- c) Correspondence address
- d) Description and reason for the complaint

4. We will process your complaint within 14 days from the date of receipt, provided it is complete and sent to the correct address. We will reply using the same method you used to send the complaint.

VI. EXCLUSION FROM THE PROMOTION

In this section, you will find out which actions are not acceptable and when we may exclude you from the **promotion**.

1. We may exclude you from the **promotion** if you act against the rules, meaning:

- a) you breach the terms of this **promotion**, the InPost Pay service rules, or the **app** rules,
- b) you violate applicable laws in connection with the **promotion**,
- c) you falsify information, bypass security measures, or attempt to do so. In such cases, we may also suspend your **account**.

2. Even if excluded from this **promotion**, you can still take part in other promotions we run. The rules for each promo are provided in dedicated regulations, which you can find on our website <https://inpost.pl/regulaminy> under the “Promotions” section.

VII. PERSONAL DATA

If you are unsure what happens with your personal data or want to contact us about it, below you will find our contact details and information on how we process the data you have provided us.

1. We are the administrator of your personal data in connection with your participation in the **promotion**.
2. For any questions about your **personal data**, you can contact us:
 - a) by email to: dane_osobowe@inpost.pl
 - b) by letter to our headquarters at: ul. Pana Tadeusza 4, 30-727 Kraków.
3. We have appointed a Data Protection Officer (DPO), whom you can contact via email at dane_osobowe@inpost.pl.
4. We process your **personal data** for the following purposes:
 - a) to verify that you meet the **promotion** requirements as specified in the **rules** and to fulfil our obligations and exercise our rights under the **promotion** - the legal basis for processing is Art. 6 (1)(b) GDPR: performance of the contract for participation in the promotion (for organisational activities specified in the **rules**),
 - b) to establish or pursue potential claims, as well as to defend against such claims - the legal basis for processing is the legitimate interest of the administrator (Art. 6(1)(f) GDPR) aimed at protecting and pursuing claims,
 - c) in case of a complaint, to handle and resolve it - the legal basis for processing is the legitimate interest of the administrator (Art. 6(1)(f) GDPR) in processing complaints.
5. We process your **personal data** for as long as necessary to carry out the **promotion** and handle any potential complaints. After fulfilling these obligations, the processing period may be extended by the statute of limitations period if data processing is necessary to establish or pursue potential claims or to defend against such claims.

6. Data recipients, i.e., entities to whom we may transfer your data in accordance with applicable law, include service providers acting on our behalf, such as IT service providers, lawyers, accountants, or institutions authorised to obtain personal data under legal provisions.
7. You have the right to access your data, correct it, delete it, restrict its processing, or transfer it. You may also object to its processing for reasons related to your particular situation. You can exercise these rights, for example, by email to dane_osobowe@inpost.pl or in writing to our address (ul. Pana Tadeusza 4, 30-727 Kraków).
8. You can lodge a complaint with the supervisory authority - the President of the Personal Data Protection Office.
9. Providing your personal data is voluntary but necessary to participate in the **promotion**.

VIII. SUMMARY

We have gathered all the key information so you can easily find the main info about the **promotion** and how to contact us. If you want to learn more about the **promotion** terms and conditions, everything is explained in the **rules** above.

DISCOUNT - WHAT DO YOU GET FROM US?	A discount code to reduce the cost of sending parcels to InPost Parcel Lockers (Parcel Locker - Parcel Locker) or to a chosen address (Parcel Locker - Home) by 3 PLN in the app . The code can be used up to three times.
WHAT DOES THE DISCOUNT APPLY TO?	Sending a parcel via the app to any Parcel Locker and paying for it via InPost Pay
PERSONAL DATA	dane_osobowe@inpost.pl
COMPLAINTS	paypromocje@inpost.pl
OUR ADDRESS	ul. Pana Tadeusza 4, 30-727 Kraków
RULES AND REGULATIONS	https://inpost.pl/regulaminy