

SERVICES PRICELIST

INPOST PACZKOMAT[®] 24/7

The pricelist is effective from May 29, 2025.

TABLE OF CONTENTS

Business Customer Services

Primary Services	02
Additional Services	03
Additional Fees	04

Retail Customer Services

Primary Services	05
Additional Services	06
Additional Fees	07

Dictionary

Primary Services	08
Additional Services	09
Additional Fees	10



Standard Price List defined by a Business Contract's provisions
The prices for a single Shipment excluding VAT (net)

Weight and sizes of Locker's Parcels			
Size	Minimum Parcel's height in mm (including packing)	Parcels's maximum dimensions in mm including packing (height x width x length)	Parcel maximum weight in kg
A	1	80 x 380 x 640	25.00
B	81	190 x 380 x 640	25.00
C	191	410 x 380 x 640	25.00

Size	Main service name		
	InPost Parcel Lockers 24/7	Fast Returns	Pass Thru
A	PLN 14.13	PLN 12.47	PLN 4.76
B	PLN 16.03	PLN 14.13	PLN 5.82
C	PLN 20.43	PLN 18.01	PLN 6.88
Fuel fee	+13%	+0%	+13%



ADDITIONAL SERVICES

For Business Client.



The prices for a single Shipment excluding VAT (net)

Additional services	InPost Parcel Lockers 24/7	Fast Returns	Pass Thru
Additional cover			
up to PLN 5 000	PLN 1.50	included in the main service price	PLN 1.50
up to PLN 10 000	PLN 2.09	n/a	PLN 2.09
up to PLN 20 000	PLN 2.44	n/a	PLN 2.44
Cash on delivery up to PLN 5 000	PLN 1.50	n/a	PLN 1.50
Parcel on Weekend	PLN 4.06	n/a	n/a
Pick-up service			
shipping 1 Shipments	PLN 6.34	n/a	n/a
shipping 2 Shipments	PLN 5.71	n/a	n/a
shipping 3 Shipments	PLN 5.07	n/a	n/a
shipping 4 Shipments	PLN 4.44	n/a	n/a
shipping 5 Shipments or more	included in the main service price	n/a	n/a
Paper invoice	PLN 7.00		



ADDITIONAL FEES

For Business Client.



The prices for a single Shipment excluding VAT (net)

Additional fee	InPost Parcel Lockers 24/7	Fast Returns	Pass Thru
Shipment verification when changing the size	PLN 3.80	n/a	PLN 3.80
Verification of Shipment weight and dimensions	PLN 12.69	n/a	PLN 12.69
Fee for treating the Shipment as oversized	PLN 19.03	n/a	PLN 19.03
Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg	PLN 253.74	n/a	PLN 253.74
Return to Sender	100% of the main service price for a single Shipment		
Contractual penalty	PLN 125.60 for the first Shipment PLN 1 267.43 for each subsequent Shipment		



The prices for a single Shipment expressed as a gross amount (net price with the fuel fee and VAT)

Weight and sizes of Locker's Parcels			
Size	Minimum Parcel's height in mm (including packing)	Parcels's maximum dimensions in mm including packing (height x width x length)	Parcel maximum weight in kg
XS	1	40 x 230 x 400	3.00
A	1	80 x 380 x 640	25.00
B	81	190 x 380 x 640	25.00
C	191	410 x 380 x 640	25.00

Size	Main service name			
	Parcel Manager	InPost Fast Send	InPost Mobile App	Fast Returns*
XS	n/a	n/a	PLN 11.99	n/a
A	PLN 16.99	PLN 16.99	PLN 16.99	PLN 12.99
B	PLN 18.99	PLN 18.99	PLN 18.99	PLN 12.99
C	PLN 20.99	PLN 20.99	PLN 20.99	PLN 12.99

* paid by the Client returning the shipment



ADDITIONAL SERVICES

For Retail Client.



The prices for a single Shipment expressed as a gross amount (net price with the fuel fee and VAT)

Additional service	Main service name			
	Parcel Manager	InPost Fast Send	InPost Mobile App	Fast Returns
Additional cover				
up to PLN 5 000	PLN 1.85 *	included in the main service price	included in the main service price	included in the main service price
up to PLN 10 000	PLN 2.57 **	n/a	n/a	n/a
up to PLN 20 000	PLN 3.00 **	n/a	n/a	n/a
Cash on delivery up to PLN 5 000	PLN 3.68	n/a	n/a	n/a
Parcel on Weekend	PLN 4.99	n/a	n/a	n/a
Pick-up service				
shipping 1 Shipments	PLN 7.80	n/a	n/a	n/a
shipping 2 Shipments	PLN 7.02	n/a	n/a	n/a
shipping 3 Shipments	PLN 6.24	n/a	n/a	n/a
shipping 4 Shipments	PLN 5.46	n/a	n/a	n/a
shipping 5 Shipments or more	included in the main service price	n/a	n/a	n/a

* the fees do not apply to Senders being Consumers
** service not available for Customers being Consumers



ADDITIONAL FEES

For Retail Clients.



The prices for a single Shipment expressed as a gross amount (net price with the fuel fee and VAT)

Additional fee	Main service			
	Parcel Manager	InPost Fast Send	InPost Mobile App	Fast Returns
Shipment verification when changing the size	PLN 4.67	PLN 4.67	PLN 4.67	n/a
Verification of Shipment weight and dimensions	PLN 15.61	PLN 15.61	PLN 15.61	n/a
Fee for treating the Shipment as oversized	PLN 23.41	PLN 23.41	PLN 23.41	n/a
Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg	PLN 312.10	PLN 312.10	PLN 312.10	n/a
Return to Sender	100% of the main service price for a single Shipment			
Contractual penalty	PLN 154.49 for the first Shipment PLN 1 558.94 for each subsequent Shipment			



Dictionary:

PRIMARY SERVICES



InPost Parcel Lockers 24/7 (InPost Paczkomat® 24/7)	InPost Paczkomat® 24/7 is a service that offers collecting, shipping, and dispatching shipments by means of a user-friendly automatic parcel machine - InPost® Paczkomat.
Fast Returns (Szybkie Zwroty)	The Fast Returns service enables easy and fast return of goods purchased in the online store. Returns can be processed using a dedicated code, without the need to print a label, or by using a label that the Customer prints in advance. The return can be sent at any InPost Paczkomat® machine or at PaczkoPunkt locations. The service is provided at the request and expense of the original sender, who can only be a Business Customer, or at the request and expense of the original recipient, who can only be a Retail Customer.
Pass Thru (Podaj Dalej)	The Pass Thru service makes it possible to dispatch, and to collect a shipment at the same Automatic Parcel Station of InPost. The recipient of a shipment may collect it immediately after placing the shipment in an Automatic Parcel Station. The „Podaj Dalej” service is available only for the Customers who have concluded a Business Contract, excluding any shipments being dispatched within the Allegro Paczkomat® 24/7 InPost service.
Parcel Manager (Manager Paczek)	A tool available at https://manager.paczkomaty.pl/ , dedicated to Retail Customers, which makes it possible to order services with the use of an account created there.
InPost Fast Send (InPost Szybkie Nadania)	A tool dedicated to Retail Customers which makes it possible to order services quickly and conveniently through the website https://inpost.pl/SzybkieNadania/ .
InPost Mobile App	A tool dedicated to Retail Customers which makes it possible to order services quickly and conveniently, using InPost Mobile App, without the need to print a dispatching label.



Dictionary:

ADDITIONAL SERVICES



Additional cover	A service available for insured Shipments (as defined by the Terms and Conditions) containing commercial goods or valuable items up to the gross value specified.
Cash on delivery up to PLN 5 000	The cash on delivery service (COD) allows to order a shipment with the option of making the payment by the Recipient, before its collection. Maximum amount collected – up to PLN 5 000.
Parcel on Weekend	An additional service (available within the InPost Paczkomat® 24/7 service) consisting in deliveries of shipments dispatched on Friday or on Saturday, on weekends. The limit hours for dispatching, being in force within the service, are included in the Terms and Conditions of the InPost Paczkomat® 24/7 service.
Pick-up service	Payable courier pick-up visit at dispatching a specific number of shipments (ad-hoc). The service is included in the price, if the Sender orders 5 and more shipments at once, and the Parcel Station Shipments being sent on the basis of the current Terms and Conditions of the Paczkomat® 24/7 service sum up with the courier shipments and elements of freight shipments being sent on the basis of the current Terms and Conditions of the Postal and Carriage Services offered by InPost Sp. z o.o. The fees for the service do not apply to the subscription contracts, unless the provisions of such a Contract specify otherwise.
Paper invoice	An invoice printed out and recorded on paper, for services provided by InPost sp. z o.o.



Dictionary: **ADDITIONAL FEES**



To avoid the fees – make sure that you declared the size of your shipment correctly when creating the label, and that your shipment does not exceed the maximum weight and dimensions.

Shipment verification when changing the size*	The fee is charged when sending a shipment, the actual size of which is inconsistent with the size declared. When creating a shipment, remember to select the right size in terms of the minimum and maximum height and width.
Verification of Shipment weight and dimensions*	The fee is charged in two cases: <ul style="list-style-type: none">a. exceeding the maximum acceptable weight for parcel station shipments (25 kg), orb. exceeding any of the maximum dimensions for Size C for Parcel Station Shipments of 410 x 380 x 640 mm (height x width x length).
Fee for treating the Shipment as oversized*	The fee for verifying the weight and dimensions of a Shipment is charged together with the fee for treating the shipment as oversized.
Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg*	The fee is charged in two cases: <ul style="list-style-type: none">a. exceeding the weight of 30 kg for automatic parcel station shipments, orb. any of the dimensions 500 x 500 x 800 mm (height x width x length) is exceeded. Caution: this fee applies together and sums up with the Fee for Verifying the weight and dimensions of a Shipment and the Fee for treating a Shipment as oversized.
Return to Sender	In the cases specified in the Terms and Conditions, in particular when the recipient is missing, refuses to accept the shipment, or the address is incorrect, the Operator shall return the shipment to its dispatch address.
Contractual penalty*	For violations of regulations specified in the paragraph 6 s. 5 of the Terms and Conditions for the provision of postal and transport services by InPost sp. z o.o. may impose a contractual penalty on the Sender in the amount specified in this Price List for violations.

* the fees do not apply to Senders being Consumers

In case of Business Clients, who have entered business contracts with the Operator, providing for payments in advance in form of the so-called subscription charge (a pre-set payment for provision of services and the readiness to provide the specified amount of services by the Operator), for Services that are not specified in such contract, throughout the term of such contract, the prices set in the Price List applicable on the date of the contract conclusion shall apply, if the provisions of the contract do not specify otherwise. After a change in the term of such contract, from a definite one to an indefinite one, the price applicable to that services will, at every time, be the current price specified in the currently valid Price List.



This Pricelist is subject to the provisions of the Terms and Conditions of „Paczkomat® 24/7” Service provision by InPost Sp. z o.o. binding as at the date of dispatching the Shipment, in particular in the scope of the terms used in the Pricelist and the services being provided. This Pricelist (it is to be treated independently and without a clear association with other offers of InPost), does not constitute an offer as defined by the regulations of the Civil Code.