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Services Price List

InPost Paczkomat[®] 24/7

The pricelist is effective from March 6 2024.

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Parcel Locker Services for Business Client



Standard Price List defined by a Business Contract's provisions
The prices for a single Shipment excluding VAT (net)

Weight and sizes of Locker's Parcels			
Size	Minimum Parcel's height in mm (including packing)	Parcel's maximum dimensions in mm including packing (height x width x length)	Parcel maximum weight in kg
A	1	80 x 380 x 640	25.00
B	81	190 x 380 x 640	25.00
C	191	410 x 380 x 640	25.00

Size	Main service name		
	InPost Parcel Lockers 24/7	Fast Returns	Pass Thru
A	PLN 13.33	PLN 11.76	PLN 4.49
B	PLN 15.12	PLN 13.33	PLN 5.49
C	PLN 19.27	PLN 16.99	PLN 6.49
Fuel fee	+ 13%	+ 0%	+ 13%



Additional services for Business Client



The prices for a single Shipment excluding VAT (net)

Additional service	InPost Parcel Lockers 24/7	Fast Returns	Pass Thru
Additional cover			
up to PLN 5 000	PLN 1.50	included in the main service price	PLN 1.50
up to PLN 10 000	PLN 2.09	n/a	PLN 2.09
up to PLN 20 000	PLN 2.44	n/a	PLN 2.44
Cash on delivery up to PLN 5 000	PLN 1.50	n/a	PLN 1.50
Parcel on Weekend	PLN 4.06	n/a	n/a
Pick-up service			
shipping 1 Shipment	PLN 6.34	n/a	n/a
shipping 2 Shipments	PLN 5.71	n/a	n/a
shipping 3 Shipments	PLN 5.07	n/a	n/a
shipping 4 Shipments	PLN 4.44	n/a	n/a
shipping 5 Shipments or more	included in the main service price	n/a	n/a
Paper invoice	PLN 7,00		

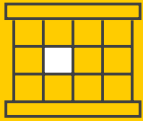


Additional fees for Business Client



The prices for a single Shipment excluding VAT (net)

Additional fee	InPost Parcel Lockers 24/7	Fast Returns	Pass Thru
Shipment verification when changing the size	PLN 3.80	n/a	PLN 3.80
Verification of Shipment weight and dimensions	PLN 12.69	n/a	PLN 12.69
Fee for treating the Shipment as oversized	PLN 19.03	n/a	PLN 19.03
Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg	PLN 253.74	n/a	PLN 253.74
Return to Sender	100% of the main service price for a single Shipment		
Contractual penalty	PLN 125.60 for the first Shipment PLN 1 267.43 for each subsequent Shipment		



Parcel Locker Services for Retail Client



The prices for a single Shipment expressed as a gross amount
(net price with the fuel fee and VAT)

Weight and sizes of Locker's Parcels			
Size	Minimum Parcel's height in mm (including packing)	Parcel's maximum dimensions in mm including packing (height x width x length)	Parcel's maximum weight in kg
XS	1	40 x 230 x 400	3.00
A	1	80 x 380 x 640	25.00
B	81	190 x 380 x 640	25.00
C	191	410 x 380 x 640	25.00

Size	Main service name		
	Parcel Manager	InPost Fast Send	InPost Mobile App
XS	n/a	n/a	PLN 11.99
A	PLN 16.99	PLN 16.99	PLN 16.99
B	PLN 18.99	PLN 18.99	PLN 18.99
C	PLN 20.99	PLN 20.99	PLN 20.99



Additional Services for Retail Client



The prices for a single Shipment expressed as a gross amount
(net price with the fuel fee and VAT)

Additional service	Main service name		
	Parcel Manager	InPost Fast Send	InPost Mobile App
Additional cover			
up to PLN 5 000	PLN 1.85*	included in the main service price	included in the main service price
up to PLN 10 000	PLN 2.57**	n/a	n/a
up to PLN 20 000	PLN 3.00**	n/a	n/a
Cash on delivery up to PLN 5 000	PLN 3.68	n/a	n/a
Parcel on Weekend	PLN 4.99	n/a	n/a
Pick-up service			
shipping 1 Shipment	PLN 7.80	n/a	n/a
shipping 2 Shipments	PLN 7.02	n/a	n/a
shipping 3 Shipments	PLN 6.24	n/a	n/a
shipping 4 Shipments	PLN 5.46	n/a	n/a
shipping 5 Shipments or more	included in the main service price	n/a	n/a

* the fees do not apply to Senders being Consumers

** service not available for Customers being Consumers



Additional Fees for Retail Client



The prices for a single Shipment expressed as a gross amount
(net price with the fuel fee and VAT)

Additional fee	Main service		
	Parcel Manager	InPost Quick Send	InPost Mobile App
Shipment verification when changing the size	PLN 4.67	PLN 4.67	PLN 4.67
Verification of Shipment weight and dimensions	PLN 15.61	PLN 15.61	PLN 15.61
Fee for treating the Shipment as oversized	PLN 23.41	PLN 23.41	PLN 23.41
Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg	PLN 312.10	PLN 312.10	PLN 312.10
Return to Sender	100% of the main service price for a single Shipment		
Contractual penalty	PLN 154.49 for the first Shipment PLN 1 558.94 for each subsequent Shipment		



Dictionary: Primary Services



InPost Parcel Lockers 24/7 (InPost Paczkomat® 24/7)	InPost Paczkomat® 24/7 is a service that offers collecting, shipping, and dispatching shipments by means of a user-friendly automatic parcel machine - InPost® Paczkomat.
Fast Returns (Szybkie Zwroty)	The Fast Returns service makes it possible to return goods purchased in an online store, which has a Business Contract with InPost easily and quickly. The return process is fully labelless with the use of 10 number digital code and can be dispatched at any of InPost's Automatic Parcel Machines.
Pass Thru (Podaj Dalej)	The Pass Thru service makes it possible to dispatch, and to collect a shipment at the same Automatic Parcel Station of InPost. The recipient of a shipment may collect it immediately after placing the shipment in an Automatic Parcel Station. The „Podaj Dalej” service is available only for the Customers who have concluded a Business Contract, excluding any shipments being dispatched within the Allegro Paczkomat® 24/7 InPost service.
Parcel Manager (Manager Paczek)	A tool available at https://manager.paczkomaty.pl/ , dedicated to Retail Customers, which makes it possible to order services with the use of an account created there.
InPost Fast Send (InPost Szybkie Nadania)	A tool dedicated to Retail Customers which makes it possible to order services quickly and conveniently through the website https://inpost.pl/SzybkieNadania/ .
InPost Mobile App	A tool dedicated to Retail Customers which makes it possible to order services quickly and conveniently, using InPost Mobile App, without the need to print a dispatching label.



Dictionary: Additional Services



Additional cover	A service available for insured Shipments (as defined by the Terms and Conditions) containing commercial goods or valuable items up to the gross value specified.
Cash on delivery up to PLN 5 000	The cash on delivery service (COD) allows to order a shipment with the option of making the payment by the Recipient, before its collection. Maximum amount collected – up to PLN 5 000.
Parcel on Weekend	An additional service (available within the InPost Paczkomat® 24/7 service) consisting in deliveries of shipments dispatched on Friday or on Saturday, on weekends. The limit hours for dispatching, being in force within the service, are included in the Terms and Conditions of the InPost Paczkomat® 24/7 service.
Pick-up service	Payable courier pick-up visit at dispatching a specific number of shipments (ad-hoc). The service is included in the price, if the Sender orders 5 and more shipments at once, and the Parcel Station Shipments being sent on the basis of the current Terms and Conditions of the Paczkomat® 24/7 service sum up with the courier shipments and elements of freight shipments being sent on the basis of the current Terms and Conditions of the Postal and Carriage Services offered by InPost Sp. z o.o. The fees for the service do not apply to the subscription contracts, unless the provisions of such a Contract specify otherwise.
Paper invoice	An invoice printed out and recorded on paper, for services provided by InPost sp. z o.o.



Dictionary: Additional Fees



To avoid the fees – make sure that you declared the size of your shipment correctly when creating the label, and that your shipment does not exceed the maximum weight and dimensions.

Shipment verification when changing the size*	The fee is charged when sending a shipment, the actual size of which is inconsistent with the size declared. When creating a shipment, remember to select the right size in terms of the minimum and maximum height and width.
Verification of Shipment weight and dimensions*	The fee is charged in two cases: a) exceeding the maximum acceptable weight for parcel station shipments (25 kg), or b) exceeding any of the maximum dimensions for Size C for Parcel Station Shipments of 410 x 380 x 640 mm (height x width x length).
Fee for treating the Shipment as oversized*	The fee for verifying the weight and dimensions of a Shipment is charged together with the fee for treating the shipment as oversized.
Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg*	The fee is charged in two cases: a) exceeding the weight of 30 kg for automatic parcel station shipments, or b) any of the dimensions 500 x 500 x 800 mm (height x width x length) is exceeded. Caution: this fee applies together and sums up with the Fee for Verifying the weight and dimensions of a Shipment and the Fee for treating a Shipment as oversized.
Return to Sender	In the cases specified in the Terms and Conditions, in particular when the recipient is missing, refuses to accept the shipment, or the address is incorrect, the Operator shall return the shipment to its dispatch address.
Contractual penalty*	For violations of regulations specified in the paragraph 6 s. 6 of the Terms and Conditions for the provision of postal and transport services by InPost sp. z o.o. may impose a contractual penalty on the Sender in the amount specified in this Price List for violations.

* the fees do not apply to Senders being Consumers

In the case of Business Clients who have concluded business contracts with the Operator providing for a fee in arrears in the form of the so-called subscription (a fixed fee for the service agreed in advance and the readiness to render the specified amount of the services by the Operator), for the Services the prices of which are not specified in such a contract, the prices as specified in the Pricelist binding on the day of the conclusion of this contract apply, unless its provisions state otherwise.



This Pricelist is subject to the provisions of the Terms and Conditions of „Paczkomat® 24/7” Service provision by InPost Sp. z o.o. binding as at the date of dispatching the Shipment, in particular in the scope of the terms used in the Pricelist and the services being provided. This Pricelist (it is to be treated independently and without a clear association with other offers of InPost), does not constitute an offer as defined by the regulations of the Civil Code.