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Services Price List

InPost Kurier

The pricelist is effective from March 6 2024.

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Courier Services for Business Client



The Standard Price List as defined by the Business Contract provisions
The prices for a single Parcel excluding VAT (net)

| Basic characteristics of Parcels | | | | |
|----------------------------------|--|------------------|------------------|--|
| Types of Parcels | Dimensional weight | Longest side | Total dimensions | Maximum dimensions |
| Standard | up to 50 kg | up to 120 cm | 220 cm | Longest side 120 cm or total dimensions 220 cm |
| Dimension-based | (length x height x width expressed in cm)/6000 | | | |
| Length-based | up to 30 kg | exceeding 200 cm | n/a | Maximum side up to 350 cm |
| Pallet | above 50 - 800 kg | n/a | n/a | 120 x 80 x 180 cm |



Courier Services for Business Client



The prices for a single Parcel excluding VAT (net)

| Main service name | | | | |
|-------------------|------------------|-------------|------------|------------|
| Weight [kg] | Courier Standard | Delivery by | | |
| | | 10:00 | 12:00 | 17:00 |
| up to 1 | PLN 23.18 | PLN 122.09 | PLN 34.00 | PLN 26.28 |
| above 1 up to 2 | PLN 24.72 | PLN 123.63 | PLN 37.09 | PLN 27.82 |
| above 2 up to 5 | PLN 29.37 | PLN 128.26 | PLN 41.73 | PLN 32.44 |
| above 5 up to 10 | PLN 34.00 | PLN 132.89 | PLN 44.82 | PLN 38.63 |
| above 10 up to 15 | PLN 40.18 | PLN 137.54 | PLN 47.91 | PLN 43.27 |
| above 15 up to 20 | PLN 44.82 | PLN 143.72 | PLN 52.54 | PLN 47.91 |
| above 20 up to 25 | PLN 49.46 | PLN 148.35 | PLN 57.18 | PLN 52.54 |
| above 25 up to 30 | PLN 54.09 | PLN 152.99 | PLN 61.82 | PLN 57.18 |
| above 30 up to 40 | PLN 81.90 | PLN 180.81 | PLN 98.91 | PLN 91.18 |
| above 40 up to 50 | PLN 98.91 | PLN 197.81 | PLN 115.90 | PLN 108.17 |
| Fuel fee | + 13 % | + 13 % | + 13 % | + 13 % |



Courier Services for Business Client



The prices for a single Shipment excluding VAT (net)

| Main service name | | | |
|---------------------|-----------------|---------------------|------------|
| Weight [kg] | Standard Pallet | | |
| above 50 up to 100 | PLN 272.80 | above 400 up to 500 | PLN 539.40 |
| above 100 up to 200 | PLN 328.60 | above 500 up to 600 | PLN 620.00 |
| above 200 up to 300 | PLN 379.44 | above 600 up to 700 | PLN 700.60 |
| above 300 up to 400 | PLN 458.80 | above 700 up to 800 | PLN 750.20 |
| Fuel fee | + 13 % | | |



Additional Services for Business Client



Prices excluding VAT (net)

| Additional fee | | Courier Standard | Delivery by 10:00 12:00 17:00 | Standard Pallet |
|---|-------------------------------|------------------------------------|--------------------------------------|--------------------------------|
| Additional Cover | | | | |
| up to PLN 5 000 | | PLN 1.50 | PLN 1.50 | PLN 1.50 |
| up to PLN 10 000 | | PLN 2.09 | PLN 2.09 | PLN 2.09 |
| up to PLN 20 000 | | PLN 2.44 | PLN 2.44 | PLN 2.44 |
| up to PLN 50 000 | | PLN 5.00 | PLN 5.00 | PLN 5.00 |
| up to PLN 100 000 | | | 0,1% of value | |
| Cash on delivery up to PLN 5 000 | | PLN 7.00 | PLN 7.00 | PLN 7.00 |
| Return of documents | | PLN 12.00 | PLN 12.00 | PLN 12.00 |
| Delivery on Saturday | | PLN 15.00 | n/a | n/a |
| Delivery between 17:00 - 20:00 | | PLN 20.00 | n/a | n/a |
| Delivery at specified time | | n/a | PLN 40.00 | n/a |
| Non-standard parcel | | PLN 22.00 | PLN 22.00 | n/a |
| Long parcel | | PLN 100/100 cm | PLN 100/100 cm | n/a |
| E-mail service | | PLN 1.00 | PLN 1.00 | PLN 1.00 |
| SMS text service | | PLN 3.00 | PLN 3.00 | PLN 3.00 |
| Collection-on-delivery report - onetime | | PLN 1.50 | PLN 1.50 | PLN 1.50 |
| Collection-on-delivery report - subscription | | PLN 10.00 | PLN 10.00 | PLN 10.00 |
| Paper invoice | | | PLN 7.00 | |
| Changing the delivery address | within the delivering branch | PLN 15.00 | PLN 15.00 | PLN 15.00 |
| | outside the delivering branch | 100% of the main service price | 100% of the main service price | 100% of the main service price |
| Pick-up service | | | | |
| shipping 1 Parcel | | PLN 6.34 | PLN 6.34 | n/a |
| shipping 2 Parcels | | PLN 5.71 | PLN 5.71 | n/a |
| shipping 3 Parcels | | PLN 5.07 | PLN 5.07 | n/a |
| shipping 4 Parcels | | PLN 4.44 | PLN 4.44 | n/a |
| shipping 5 Parcels or more | | included in the main service price | included in the main service price | n/a |



Additional Fees for Business Client



The prices for a single Parcel excluding VAT (net)

| Additional fee | Courier Standard | Delivery by by 10:00 / 12:00 / 17:00 | Standard Pallet |
|--|--|---|------------------------------|
| Verification of Parcel weight and dimensions | PLN 13.00 | PLN 13.00 | PLN 13.00 |
| Fee for a non-standard parcel | PLN 22.00 | PLN 22.00 | n/a |
| Fee for long parcel | PLN 100 / 100 cm exceeding 200 cm | PLN 100 / 100 cm exceeding 200 cm | n/a |
| Fee for volume parcel | 3.30 PLN/kg exceeding 50 kg-70 kg | 3.30 PLN/kg exceeding 50 kg-70 kg | 3.30 PLN/kg exceeding 800 kg |
| Return to Sender | 100% of the main service price for a single Parcel | | |
| Contractual penalty | PLN 125.60 for the first Shipment PLN 1 267.43 for each subsequent Shipment | | |



Courier Services for Business Client

– Parcel Manager



The prices for a single Parcel excluding VAT (net)

| Weight and size of Locker's Parcels | | | |
|-------------------------------------|---|---|-------------------------------|
| Size | Minimum Parcels' height in mm (including packing) | Parcels' maximum dimensions in mm including packing (height x width x length) | Parcels' maximum weight in kg |
| A | 1 | 80 x 380 x 640 | 25.00 |
| B | 81 | 190 x 380 x 640 | 25.00 |
| C | 191 | 410 x 380 x 640 | 25.00 |
| D | n/a | 500 x 500 x 800 | 25.00 |

| Size | Main service name |
|----------|--------------------------|
| | Courier - Parcel Manager |
| A | PLN 16.25 |
| B | PLN 17.07 |
| C | PLN 21.13 |
| D | PLN 30.07 |
| Fuel fee | 0 % |



Additional Services for Business Client

– Parcel Manager



Prices excluding VAT (net)

| Additional service | Main service |
|---|------------------------------------|
| | Courier – Parcel Manager |
| Additional Cover | |
| up to PLN 5 000 | PLN 1.50 |
| up to PLN 10 000 | PLN 2.09 |
| up to PLN 20 000 | PLN 2.44 |
| Cash on delivery up to PLN 5 000 | PLN 4.25 |
| Pick-up service | |
| shipping 1 Shipment | PLN 6.34 |
| shipping 2 Shipments | PLN 5.71 |
| shipping 3 Shipments | PLN 5.07 |
| shipping 4 Shipments | PLN 4.44 |
| shipping 5 Shipments or more | included in the main service price |



Additional fees for Business Client

– Parcel Manager



The prices for a single Parcel excluding VAT (net)

| Additional fee | Main service |
|---|--|
| | Courier – Parcel Manager |
| Verification of Shipment weight and dimensions | PLN 12.69 |
| Fee for treating the Shipment as oversized | PLN 19.03 |
| Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg | PLN 253.74 |
| Return to Sender | 100% of the Main Service price for a single Shipment |
| Contractual penalty | PLN 125.60 for the first Shipment PLN 1 267.43 for each subsequent Shipment |



Courier Services for Retail Client



The prices for a single Shipment expressed as a gross amount
(net price with the fuel fee and VAT)

| Basic characteristics of Shipments | | | |
|------------------------------------|--|---|-------------------------------|
| Size | Minimum height of Shipment together with the packaging (in mm) | Shipment's maximum dimensions in mm together with the packaging (height x width x length) | Shipment maximum weight in kg |
| XS | 1 | 40 x 230 x 400 | 3.00 |
| A | 1 | 80 x 380 x 640 | 25.00 |
| B | 81 | 190 x 380 x 640 | 25.00 |
| C | 191 | 410 x 380 x 640 | 25.00 |
| D | n/a | 500 x 500 x 800 | 25.00 |

| Size | Main service name | | |
|-----------|-------------------|------------------|-------------------|
| | Parcel Manager | InPost Fast Send | InPost Mobile App |
| XS | n/a | n/a | PLN 14.99 |
| A | PLN 19.99 | PLN 19.99 | PLN 19.99 |
| B | PLN 20.99 | PLN 20.99 | PLN 20.99 |
| C | PLN 25.99 | PLN 25.99 | PLN 25.99 |
| D | PLN 36.99 | n/a | n/a |



Additional Services for Retail Client



The prices for a single Shipment expressed as a gross amount
(net price with the fuel fee and VAT)

| Additional service | Main service | | |
|---|------------------------------------|------------------------------------|------------------------------------|
| | Parcel Manager | InPost Fast Send | InPost Mobile App |
| Additional Cover | | | |
| up to PLN 5 000 | PLN 1.85* | included in the Main Service price | included in the Main Service price |
| up to PLN 10 000 | PLN 2.57** | n/a | n/a |
| up to PLN 20 000 | PLN 3.00** | n/a | n/a |
| Cash on delivery up to PLN 5 000 | PLN 5.23 | n/a | n/a |
| Pick-up service | | | |
| shipping 1 Shipment | PLN 7.80 | n/a | n/a |
| shipping 2 Shipments | PLN 7.02 | n/a | n/a |
| shipping 3 Shipments | PLN 6.24 | n/a | n/a |
| shipping 4 Shipments | PLN 5.46 | n/a | n/a |
| shipping 5 Shipments or more | included in the main service price | n/a | n/a |

* the fees do not apply to Senders being Consumers

** service not available for Customers being Consumers



Additional Fees for Retail Client



The prices for a single Shipment expressed as a gross amount
(net price with the fuel fee and VAT)

| Additional fee | Main service | | |
|---|--|------------------|-------------------|
| | Parcel Manager | InPost Fast Send | InPost Mobile App |
| Verification of Shipment weight and dimensions | PLN 15.99 | PLN 15.99 | PLN 15.99 |
| Fee for treating the Shipment as oversized | PLN 23.41 | PLN 23.41 | PLN 23.41 |
| Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg | PLN 312.10 | PLN 312.10 | PLN 312.10 |
| Return to Sender | 100% of the Main Service price for a single Shipment | | |
| Contractual penalty | PLN 154.49 for the first Shipment PLN 1 558.94 for each subsequent Shipment | | |



Dictionary: Primary Services



| | |
|---|---|
| Courier Standard (Kurier Standard) | A basic courier service consisting in delivering parcels „at the Recipient's door”. A Service dedicated to parcels with dimensions and a weight, either actual or dimensional, as for a standard parcel. |
| Delivery by 10:00 / 12:00 / 17:00 (Kurier Doręczenie do 10:00 / 12:00 / 17:00) | A courier service covering the deliveries of standard parcels, with guaranteed delivery time until 10:00 a.m., 12:00 a.m., or 5:00 p.m. on the next business day. |
| Standard Pallet (Paleta Standard) | Less than pallet load shipment service. Available for a pallet shipment with the maximum weight of up to 800 kg or the maximum pallet size: 120 cm x 80 cm x 180 cm. |
| Parcel Manager (Manager Paczek) | The tool available at https://manager.paczkomaty.pl/ , which makes it possible to order services, with the use of an account created there. The courier shipments from Manager Paczek can be dispatched using an InPost® Parcel Locker Paczkomat, PaczkoPunkt, or InPost's Courier. Sending from a Parcel Locker Paczkomat and selected PaczkoPunkt's is not available for size D. When using the API the Courier - Parcel Manager service can be found under the name <code>inpost_courier_c2c</code> . |
| InPost Fast Send (InPost Szybkie Nadania) | A tool dedicated to Retail Customers which makes it possible to order services quickly and conveniently through the website https://inpost.pl/SzybkieNadania/ . |
| InPost Mobile app | A tool dedicated to Retail Customers which makes it possible to order services quickly and conveniently, using InPost Mobile App, without the need to print a dispatching label. |
| Parcel | Or an Element, as defined by the Terms and Conditions of providing postal and carriage services of InPost sp. z o.o. For Shipments consisting of more than one Element, the price is to be calculated using the following formula: $\text{Shipment Weight} / \text{Number of Elements} = \text{Average Element weight (in the Shipment)}$. |



Dictionary: Additional Services



| | |
|---|--|
| Additional Cover | A service available for insured Shipments (as defined by the Terms and Conditions) containing commercial goods or valuable items up to the gross value specified. |
| Cash on delivery up to 5 000 PLN | The cash on delivery service (COD) allows to order a shipment with the option of making the payment by the Recipient, before its collection. Maximum amount collected – up to PLN 5 000. |
| Pick-up service | Payable Courier pick-up visit at dispatching a specific number of shipments. The service is included in the price for sending a Shipment, if the Sender orders dispatching 5 (five) or more Shipments or elements at once, and the Shipments being sent based on the Terms and Conditions of providing postal and carriage services by InPost Sp. z o.o. add up to the shipments being sent based on the current Terms and Conditions of providing the „Paczkomat 24/7” service by InPost Sp.. z o.o. The fees for the service do not apply to the subscription contracts, unless the provisions of such a Contract specify otherwise. |
| Paper invoice | An invoice printed out and recorded on paper, for services provided by InPost sp. z o.o. |
| Return of documents | Returning documents certified (with a stamp or a signature), attached to the shipment, within up to 5 business days counting from the next day after the delivery. |
| Delivery on Saturday | Additional service available for courier shipments, covering the deliveries of shipments to the Recipient on Saturday. The service offered only for shipments being sent on Friday, to the cities with InPost courier network branches. |
| Delivery between 17:00-20:00 | Additional service covering the delivery of shipments to the Recipient on business days, on evenings, between 5:00 p.m. and 8:00 p.m. Available for all towns in Poland. |
| Delivery at specified time | Additional service covering the delivery of shipments on business days, by the full hour specified by the Sender. The delivery is available only for the hours between 9:00 a.m. and 5:00 p.m., within 30 minutes before the time designated. |



Dictionary: Additional Services



| | | |
|---|--|--|
| Non-standard parcel | | The service consisting in delivering parcels with one of the dimensions exceeding 120 cm, or with the sum of the dimensions (length + width + height) exceeding 220 cm. A non-standard Parcel are also elements of round, cylindrical, or oval shape, of irregular shapes, or with protruding elements. |
| Long parcel | | A long parcel is a parcel in which the length of its longest side exceeds 200 cm. The maximum actual weight of a single parcel or element must not exceed 30 kg. The price of a long parcel is calculated per each started meter of length of the parcel in excess of 200 cm. The maximum length of a long parcel cannot exceed 350 cm. |
| E-mail service | | Services including sending notification of the subsequent stages in the shipment delivery process via SMS or e-mail messages sent to the Recipient. Within the service, the Recipient receives a set of consecutive information regarding the sending of the shipment by the Sender, specifying the number of the shipment and possibly the amount to be collected, transferring the shipment to the courier for delivering, and also any announcement left, when the recipient was not present. |
| SMS text service | | |
| Collection-on-delivery report – one-time | | Collection-on-delivery report for courier shipments, generated by the Sender within the WebTrucker application. Fee collected for each report. |
| Collection-on-delivery report - subscription | | Cash collection report generated automatically in the WebTrucker application for courier deliveries. Monthly subscription fee. |
| Changing the delivery address | within the delivering branch | A service consisting in changing the delivery address by the Sender to another delivery address, but located within the operations of the delivering branch. |
| | outside the area of the delivering branch | A service consisting in changing the delivery address by the Sender to another delivery address, but located beyond the operations of the primary delivering branch. |



Dictionary: Additional Fees



To avoid the fees, make sure that you declared the size of your shipment correctly when creating the label, and that your shipment does not exceed the maximum weight and dimensions for the given service.

More details regarding the dimensions, the classification of parcels, and the correct ways of packaging can be found in the document **Preparation and packaging rules for InPost parcels** under the link <https://inpost.pl/en/regulations>.

| | |
|--|--|
| Verification of Parcel weight and dimensions* | <p>The fee is charged when the weight or dimensions declared do not match the actual ones. To avoid the fee – make sure that you have provided the dimensions and weight of your shipment correctly.</p> <p>In the case of courier services for Retail Customers, the fee is charged in four cases:</p> <ul style="list-style-type: none">a) when the weight of 25 kg for the shipment is exceeded, orb) any of the 500x500x800 mm (height x width x length) dimensions is exceeded, orc) the parcel has a round, cylindrical, oval, irregular shape, has protruding elements, ord) the size of the shipment has been declared incorrectly. <p>Items a), b), c), the fee is charged together with the Fee for treating the Shipment as oversized.</p> |
| Fee for treating the Parcel as oversized* | <p>The fee may be charged in three cases:</p> <ul style="list-style-type: none">a) when the weight of 25 kg for the shipment is exceeded, orb) any of the 500x500x800 mm (height x width x length) dimensions is exceeded, orc) the parcel has a round, cylindrical, oval, irregular shape, has protruding elements) the size of the shipment declared is incorrect. <p>The fee is charged together with the fee for Verification of Parcel weight and dimension.</p> |



Dictionary: Additional Fees



| | |
|---|---|
| Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg* | <p>The fee is charged in two cases:</p> <ul style="list-style-type: none">a) the weight of 30 kg for the shipment exceed, orb) any of the dimensions 500 x 500 x 800 mm (height x width x length) is exceeded. <p>The fee applies together and sums up with the Fee for Verifying the weight and dimensions of the Shipment and the fee for treating the Shipment as oversized.</p> |
| Fee for a non-standard parcel | <p>The fee is charged in three cases:</p> <ul style="list-style-type: none">a) one of the Parcel's dimensions exceeds 120 cm, orb) the total of the Parcel's dimensions (length + width + height) exceeds 220 cm, orc) the parcel has a round, cylindrical, oval, irregular shape, has protruding elements <p>To avoid the fee – use a suitable packaging for the parcel. The best solution is a cardboard box of regular shapes, not exceeding the maximum dimensions.</p> |
| Fee for long parcel | <p>The fee applies if the element exceeds 200 cm and does not exceed 350 cm. The price of PLN 100.00 is charged for each started meter.</p> |
| Fee for volume parcel | <p>A large - volume Package is an Element, the dimensional weight of which is bigger than the actual one. The Operator reserves the right to charge, according to the Individual Price List, an additional fee for classifying a Large - volume Package, and for a dimensional weight, or for each started kilogram of a volume weight:</p> <ul style="list-style-type: none">a) more than 50 kg, and if the dimensional weight exceeds 70 kg, the Operator shall treat and price such a Large-Volume Parcel as a Pallet Shipment (Paleta Standard Service), orb) more than 800 kg for pallet shipments. |



Dictionary: Additional fees



| | |
|-----------------------------|--|
| Return to Sender | Sender In the cases specified in the Terms and Conditions, in particular when the recipient is missing, refuses to accept the shipment, or the address is incorrect, the Operator shall return the shipment. The fee for the Return to Sender is equal to the net fee paid when sending it (increased by the VAT), with the proviso that it will be equal to the net fee for the Shipment according to its actual weight and dimensions determined by the Operator (increased by the VAT), in the event of differences between weight and dimensions: actual and declared by the customer. |
| Contractual penalty* | For violations of regulations specified in the paragraph 6 s. 6 of the Terms and Conditions for the provision of postal and transport services by InPost sp. z o.o. may impose a contractual penalty on the Sender in the amount specified in this Price List for violations. |

* the fees do not apply to Senders being Customers

In the case of Business Clients who have concluded Business Contracts with the Operator which provide for a payment in arrears as a so called subscription (a fixed fee for the service agreed in advance and the readiness to render the specified amount of the services by the Operator), for the Services the prices of which are not specified in such a contract, the prices as specified in the Pricelist binding on the day of the conclusion of this contract apply, unless its provisions state otherwise.



This Pricelist is subject to the provisions of the Terms and Conditions of providing postal and carriage services by InPost sp. z o.o. binding as at the date of dispatching the Shipment, in particular in the scope of the terms used in the Pricelist and the services being provided. This Pricelist (it is to be treated independently and without a clear association with other offers of InPost), does not constitute an offer as defined by the regulations of the Civil Code.