

www.inpost.pl



Services Price List

InPost Kurier

The pricelist is effective from November 1 2022.

Table of Contents



Business Customer Services

Primary Services	02
Additional Services	05
Additional Fees	06

Business Customer Services – Parcel Manager

Primary Services	07
Additional Services	08
Additional Fees	09

Retail Customer Services

Primary Services	10
Additional Services	11
Additional Fees	12

Dictionary

Primary Services	13
Additional Services	15
Additional Fees	17



Courier Services for Business Client



The Standard Price List as defined by the Business Contract provisions
The prices for a single Parcel excluding VAT (net)

Basic characteristics of Parcels				
Types of Parcels	Dimensional weight	Longest side	Total dimensions	Maximum dimensions
Standard	up to 50 kg	up to 120 cm	220 cm	Longest side 120 cm or total dimensions 220 cm
Dimension-based	(length x height x width expressed in cm)/6000			
Length-based	up to 30 kg	exceeding 200 cm	n/a	Maximum side up to 350 cm
Pallet	70-800 kg	n/a	n/a	120 x 80 x 180 cm



Courier Services for Business Client



The prices for a single Parcel excluding VAT (net)

Main service name				
Weight [kg]	Courier Standard	Delivery by		
		10:00	12:00	17:00
up to 1	PLN 17.01	PLN 89.59	PLN 24.95	PLN 19.28
above 1 up to 2	PLN 18.14	PLN 90.72	PLN 27.22	PLN 20.41
above 2 up to 5	PLN 21.55	PLN 94.12	PLN 30.62	PLN 23.81
above 5 up to 10	PLN 24.95	PLN 97.52	PLN 32.89	PLN 28.35
above 10 up to 15	PLN 29.48	PLN 100.93	PLN 35.15	PLN 31.75
above 15 up to 20	PLN 32.89	PLN 105.46	PLN 38.56	PLN 35.15
above 20 up to 25	PLN 36.29	PLN 108.86	PLN 41.96	PLN 38.56
above 25 up to 30	PLN 39.69	PLN 112.27	PLN 45.36	PLN 41.96
above 30 up to 40	PLN 60.10	PLN 132.68	PLN 72.58	PLN 66.91
above 40 up to 50	PLN 72.58	PLN 145.15	PLN 85.05	PLN 79.38
Fuel fee	+ 13 %	+ 13 %	+ 13 %	+ 13 %



Courier Services for Business Client



The prices for a single Shipment excluding VAT (net)

Main service name			
Weight [kg]	Standard Pallet		
above 50 up to 100	PLN 220.00	above 400 up to 500	PLN 435.00
above 100 up to 200	PLN 265.00	above 500 up to 600	PLN 500.00
above 200 up to 300	PLN 306.00	above 600 up to 700	PLN 565.00
above 300 up to 400	PLN 370.00	above 700 up to 800	PLN 605.00
Fuel fee	+ 13 %		



Additional Services for Business Client



Prices excluding VAT (net)

Additional fee		Courier Standard	Delivery by 10:00 12:00 17:00	Standard Pallet
Additional insurance				
up to PLN 5 000		PLN 1.50	PLN 1.50	PLN 1.50
up to PLN 10 000		PLN 2.09	PLN 2.09	PLN 2.09
up to PLN 20 000		PLN 2.44	PLN 2.44	PLN 2.44
up to PLN 50 000		PLN 5.00	PLN 5.00	PLN 5.00
up to PLN 100 000			0,1% of value	
Cash on delivery up to PLN 5 000		PLN 6.00	PLN 6.00	PLN 6.00
Return of documents		PLN 12.00	PLN 12.00	PLN 12.00
Delivery on Saturday		PLN 15.00	PLN 15.00	n/a
Delivery between 17:00 - 20:00		PLN 20.00	n/a	n/a
Delivery at specified time		n/a	PLN 40.00	n/a
Non-standard parcel		PLN 20.00	PLN 20.00	n/a
Long parcel		PLN 100/100 cm	PLN 100/100 cm	n/a
E-mail service		PLN 1.00	PLN 1.00	PLN 1.00
SMS text service		PLN 3.00	PLN 3.00	PLN 3.00
Collection-on-delivery report - onetime		PLN 1.50	PLN 1.50	PLN 1.50
Collection-on-delivery report - subscription		PLN 10.00	PLN 10.00	PLN 10.00
Paper invoice			PLN 7.00	
Changing the delivery address	within the delivering branch	PLN 15.00	PLN 15.00	PLN 15.00
	outside the delivering branch	100% of the main service price	100% of the main service price	100% of the main service price
Pick-up service				
shipping 1 Parcel		PLN 5.00	PLN 5.00	n/a
shipping 2 Parcels		PLN 4.50	PLN 4.50	n/a
shipping 3 Parcels		PLN 4.00	PLN 4.00	n/a
shipping 4 Parcels		PLN 3.50	PLN 3.50	n/a
shipping 5 Parcels or more		included in the main service price	included in the main service price	n/a



Additional Fees for Business Client



The prices for a single Parcel excluding VAT (net)

Additional fee	Courier Standard	Delivery by by 10:00 / 12:00 / 17:00	Standard Pallet
Verification of Parcel weight and dimensions	PLN 12.00	PLN 12.00	PLN 12.00
Fee for a non-standard parcel	PLN 20.00	PLN 20.00	n/a
Fee for long parcel	PLN 100 / 100 cm exceeding 200 cm	PLN 100 / 100 cm exceeding 200 cm	n/a
Fee for volume parcel	3 PLN/kg exceeding 50 kg-70 kg	3 PLN/kg exceeding 50 kg-70 kg	3 PLN/kg exceeding exceeding 800 kg
Return to Sender	100% of the main service price for a single Parcel		



Courier Services for Business Client

– Parcel Manager



The prices for a single Parcel excluding VAT (net)

Weight and size of Locker's Parcels			
Size	Minimum Parcels' height in mm (including packing)	Parcels' maximum dimensions in mm including packing (height x width x length)	Parcels' maximum weight in kg
A	1	80 x 380 x 640	25,00
B	81	190 x 380 x 640	25,00
C	191	410 x 380 x 640	25,00
D	n/a	500 x 500 x 800	25,00

Size	Main service name
	Courier - Parcel Manager
A	PLN 12.84
B	PLN 14.06
C	PLN 17.06
D	PLN 24.38
Fuel fee	0 %



Additional Services for Business Client

– Parcel Manager



Prices excluding VAT (net)

Additional service	Main service
	Courier – Parcel Manager
Additional insurance	
up to PLN 5 000	PLN 1.50
up to PLN 10 000	PLN 2.09
up to PLN 20 000	PLN 2.44
Cash on delivery up to PLN 5 000	PLN 3.25
Pick-up service	
shipping 1 Shipment	PLN 5.00
shipping 2 Shipments	PLN 4.50
shipping 3 Shipments	PLN 4.00
shipping 4 Shipments	PLN 3.50
shipping 5 Shipments or more	included in the main service price



Additional fees for Business Client

– Parcel Manager



The prices for a single Parcel excluding VAT (net)

Additional fee	Main service
	Courier – Parcel Manager
Verification of Shipment weight and dimensions	PLN 10.00
Fee for treating the Shipment as oversized	PLN 15.00
Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg	PLN 200.00
Return to Sender	100% of the Main Service price for a single Shipment



Courier Services for Retail Client



The prices for a single Shipment expressed as a gross amount
(net price with the fuel fee and VAT)

Basic characteristics of Shipments			
Size	Minimum height of Shipment together with the packaging (in mm)	Shipment's maximum dimensions in mm together with the packaging (height x width x length)	Shipment maximum weight in kg
A	1	80 x 380 x 640	25,00
B	81	190 x 380 x 640	25,00
C	191	410 x 380 x 640	25,00
D	n/a	500 x 500 x 800	25,00

Size	Main service name		
	Parcel Manager	InPost Fast Send	InPost Mobile App
A	PLN 15.79	PLN 15.79	PLN 15.79
B	PLN 17.29	PLN 17.29	PLN 17.29
C	PLN 20.99	PLN 20.99	PLN 20.99
D	PLN 29.99	n/a	n/a



Additional Services for Retail Client



The prices for a single Shipment expressed as a gross amount
(net price with the fuel fee and VAT)

Additional service	Main service		
	Parcel Manager	InPost Fast Send	InPost Mobile App
Additional insurance			
up to PLN 5 000	PLN 1.85	included in the Main Service price	included in the Main Service price
up to PLN 10 0000	PLN 2.57	n/a	n/a
up to PLN 20 000	PLN 3.00	n/a	n/a
Cash on delivery up to PLN 5 000	PLN 4.00	n/a	n/a
Pick-up service			
shipping 1 Shipment	PLN 6.15	n/a	n/a
shipping 2 Shipments	PLN 5.54	n/a	n/a
shipping 3 Shipments	PLN 4.92	n/a	n/a
shipping 4 Shipments	PLN 4.31	n/a	n/a
shipping 5 Shipments or more	included in the main service price	n/a	n/a



Additional Fees for Retail Client



The prices for a single Shipment expressed as a gross amount
(net price with the fuel fee and VAT)

Additional fee	Main service		
	Parcel Manager	InPost Quick Send	InPost Mobile App
Verification of Shipment weight and dimensions	PLN 14.76	PLN 14.76	PLN 14.76
Fee for treating the Shipment as oversized	PLN 18.45	PLN 18.45	PLN 18.45
Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg	PLN 246.00	PLN 246.00	PLN 246.00
Return to Sender	100% of the Main Service price for a single Shipment		



Dictionary: Primary Services



Courier Standard (Kurier Standard)	A basic courier service consisting in delivering parcels „at the Recipient’s door”. A Service dedicated to parcels with dimensions and a weight, either actual or dimensional, as for a standard parcel.
Delivery by 10:00 / 12:00 / 17:00 (Kurier Doręczenie do 10:00 / 12:00 / 17:00)	A courier service covering the deliveries of standard parcels, with guaranteed delivery time until 10:00 a.m., 12:00 a.m., or 5:00 p.m. on the next business day.
Standard Pallet (Paleta Standard)	Less than pallet load shipment service. Available for a pallet shipment with the maximum weight of up to 800 kg or the maximum pallet size: 120 cm x 80 cm x 180 cm.
Parcel Manager (Manager Paczek)	The tool available at https://manager.paczkomaty.pl/ , which makes it possible to order services, with the use of an account created there. The courier shipments from Manager Paczek can be dispatched using an InPost® Parcel Locker Paczkomat, PaczkoPunkt, or InPost’s Courier. Sending from a Parcel Locker Paczkomat and selected PaczkoPunkt’s is not available for size D. When using the API the Courier - Parcel Manager service can be found under the name <code>inpost_courier_c2c</code> .
InPost Fast Send (InPost Szybkie Nadania)	A tool dedicated to Retail Customers which makes it possible to order services quickly and conveniently through the website https://inpost.pl/SzybkieNadania/ .
InPost Mobile app	A tool dedicated to Retail Customers which makes it possible to order services quickly and conveniently, using InPost Mobile App, without the need to print a dispatching label.
Parcel	Or an Element, as defined by the Terms and Conditions of providing postal and carriage services of InPost sp. z o.o. For Shipments consisting of more than one Element, the price is to be calculated using the following formula: $\text{Shipment Weight} / \text{Number of Elements} = \text{Average Element weight (in the Shipment)}$.



Dictionary: Additional Services



Additional insurance	A service available for insured Shipments (as defined by the Terms and Conditions) containing commercial goods or valuable items up to the gross value specified.
Cash on delivery up to 5 000 PLN	The cash on delivery service (COD) allows to order a shipment with the option of making the payment by the Recipient, before its collection. Maximum amount collected – up to PLN 5 000.
Pick-up service	Payable Courier pick-up visit at dispatching a specific number of shipments. The service is included in the price for sending a Shipment, if the Sender orders dispatching 5 (five) or more Shipments or elements at once, and the Shipments being sent based on the Terms and Conditions of providing postal and carriage services by InPost Sp. z o.o. add up to the shipments being sent based on the current Terms and Conditions of providing the „Paczkomat 24/7” service by InPost Sp.. z o.o. The fees for the service do not apply to the subscription contracts, unless the provisions of such a Contract specify otherwise.
Paper invoice	An invoice printed out and recorded on paper, for services provided by InPost sp. z o.o.
Return of documents	Returning documents certified (with a stamp or a signature), attached to the shipment, within up to 5 business days counting from the next day after the delivery.
Delivery on Saturday	Additional service available for courier shipments, covering the deliveries of shipments to the Recipient on Saturday. The service offered only for shipments being sent on Friday, to the cities with InPost courier network branches.
Delivery between 17:00-20:00	Additional service covering the delivery of shipments to the Recipient on business days, on evenings, between 5:00 p.m. and 8:00 p.m. Available for all towns in Poland.
Delivery at specified time	Additional service covering the delivery of shipments on business days, by the full hour specified by the Sender. The delivery is available only for the hours between 9:00 a.m. and 5:00 p.m., within 30 minutes before the time designated.



Dictionary: Additional Services



Non-standard parcel		The service consisting in delivering parcels with one of the dimensions exceeding 120 cm, or with the sum of the dimensions (length + width + height) exceeding 220 cm. A non-standard Parcel are also elements of round, cylindrical, or oval shape, of irregular shapes, or with protruding elements.
Long parcel		A long parcel is a parcel in which the length of its longest side exceeds 200 cm. The maximum actual weight of a single parcel or element must not exceed 30 kg. The price of a long parcel is calculated per each started meter of length of the parcel in excess of 200 cm. The maximum length of a long parcel cannot exceed 350 cm.
E-mail service		Services including sending notification of the subsequent stages in the shipment delivery process via SMS or e-mail messages sent to the Recipient. Within the service, the Recipient receives a set of consecutive information regarding the sending of the shipment by the Sender, specifying the number of the shipment and possibly the amount to be collected, transferring the shipment to the courier for delivering, and also any announcement left, when the recipient was not present.
SMS text service		
Collection-on-delivery report – one-time		Collection-on-delivery report for courier shipments, generated by the Sender within the WebTrucker application. Fee collected for each report.
Collection-on-delivery report - subscription		Cash collection report generated automatically in the WebTrucker application for courier deliveries. Monthly subscription fee.
Changing the delivery address	within the delivering branch	A service consisting in changing the delivery address by the Sender to another delivery address, but located within the operations of the delivering branch.
	outside the area of the delivering branch	A service consisting in changing the delivery address by the Sender to another delivery address, but located beyond the operations of the primary delivering branch.



Dictionary: Additional Fees



To avoid the fees, make sure that you declared the size of your shipment correctly when creating the label, and that your shipment does not exceed the maximum weight and dimensions for the given service.

More details regarding the dimensions, the classification of parcels, and the correct ways of packaging can be found in the document **Preparation and packaging rules for InPost parcels** under the link <https://inpost.pl/en/regulations>.

Verification of Parcel weight and dimensions*	<p>The fee is charged when the weight or dimensions declared do not match the actual ones. To avoid the fee – make sure that you have provided the dimensions and weight of your shipment correctly.</p> <p>In the case of courier services for Retail Customers, the fee is charged in four cases:</p> <ul style="list-style-type: none">a) when the weight of 25 kg for the shipment is exceeded, orb) any of the 500x500x800 mm (height x width x length) dimensions is exceeded, orc) the parcel has a round, cylindrical, oval, irregular shape, has protruding elements, ord) the size of the shipment has been declared incorrectly. <p>Items a), b), c), the fee is charged together with the Fee for treating the Shipment as oversized.</p>
Fee for treating the Parcel as oversized*	<p>The fee may be charged in three cases:</p> <ul style="list-style-type: none">a) when the weight of 25 kg for the shipment is exceeded, orb) any of the 500x500x800 mm (height x width x length) dimensions is exceeded, orc) the parcel has a round, cylindrical, oval, irregular shape, has protruding elements) the size of the shipment declared is incorrect. <p>The fee is charged together with the fee for Verification of Parcel weight and dimension.</p>



Dictionary: Additional Fees



Oversized shipment – exceeding the dimensions 500 x 500 x 800 mm or a weight of more than 30 kg*	<p>The fee is charged in two cases:</p> <ul style="list-style-type: none">a) the weight of 30 kg for the shipment exceed, orb) any of the dimensions 500 x 500 x 800 mm (height x width x length) is exceeded. <p>The fee applies together and sums up with the Fee for Verifying the weight and dimensions of the Shipment and the fee for treating the Shipment as oversized.</p>
Fee for a non-standard parcel	<p>The fee is charged in three cases:</p> <ul style="list-style-type: none">a) one of the Parcel's dimensions exceeds 120 cm, orb) the total of the Parcel's dimensions (length + width + height) exceeds 220 cm, orc) the parcel has a round, cylindrical, oval, irregular shape, has protruding elements <p>To avoid the fee – use a suitable packaging for the parcel. The best solution is a cardboard box of regular shapes, not exceeding the maximum dimensions.</p>
Fee for long parcel	<p>The fee applies if the element exceeds 200 cm and does not exceed 350 cm. The price of PLN 100.00 is charged for each started meter.</p>
Fee for volume parcel	<p>A large - volume Package is an Element, the dimensional weight of which is bigger than the actual one. The Operator reserves the right to charge, according to the Individual Price List, an additional fee for classifying a Large - volume Package, and for a dimensional weight, or for each started kilogram of a volume weight:</p> <ul style="list-style-type: none">a) more than 50 kg, and if the dimensional weight exceeds 70 kg, the Operator shall treat and price such a Large-Volume Parcel as a Pallet Shipment (Paleta Standard Service), orb) more than 800 kg for pallet shipments.



Dictionary: Additional fees



Return to Sender

Sender In the cases specified in the Terms and Conditions, in particular when the recipient is missing, refuses to accept the shipment, or the address is incorrect, the Operator shall return the shipment. The fee for the Return to Sender is equal to the net fee paid when sending it (increased by the VAT), with the proviso that it will be equal to the net fee for the Shipment according to its actual weight and dimensions determined by the Operator (increased by the VAT), in the event of differences between weight and dimensions: actual and declared by the customer.

* the fees do not apply to Senders being Customers

In the case of Business Clients who have concluded Business Contracts with the Operator which provide for a payment in arrears as a so called subscription (a fixed fee for the service agreed in advance and the readiness to render the specified amount of the services by the Operator), for the Services the prices of which are not specified in such a contract, the prices as specified in the Pricelist binding on the day of the conclusion of this contract apply, unless its provisions state otherwise.



This Pricelist is subject to the provisions of the Terms and Conditions of providing postal and carriage services by InPost sp. z o.o. binding as at the date of dispatching the Shipment, in particular in the scope of the terms used in the Pricelist and the services being provided. This Pricelist (it is to be treated independently and without a clear association with other offers of InPost), does not constitute an offer as defined by the regulations of the Civil Code.